



## Service Dog Acknowledgement Form

Reservation ID: \_\_\_\_\_

Ship: \_\_\_\_\_

Departure Date: \_\_\_\_\_

Guest Name: \_\_\_\_\_

What task or function does your dog provide? \_\_\_\_\_

We would like to take this opportunity to share some important information about our service dog policies:

Your service dog is welcome to accompany you in all public areas, including dining venues. However, dogs may not sit on furniture or eat from dining room tables. Smaller dogs may not be carried while in dining venues. Due to health regulations, they are not permitted in pools, whirlpools or spas.

Service dogs must be on a leash, harness or other restraining device at all times.

Service dogs must use the designated relief area(s) only. Please note the Lawn Club on Solstice class ships and Central Park on Oasis class ships are **not** designated relief areas.

Care and supervision of service dogs are the sole responsibility of the owner.

Guests are responsible for obtaining all required documents for the dog to depart the ship in ports of call and at final destination, including USDA certificate from the veterinarian. Some countries require an import permit. For documentation requirements, visit:

- **U.S.** Department of Agriculture website at: <http://awic.nal.usda.gov/companion-animals/travel-and-transport>
- **Hawaii** Department of Agriculture website at: <http://hdoa.hawaii.gov/ai/aqs/guide-service-dogs/>
- **UK** Department of Environment, Food and Rural Affairs website at: <https://www.gov.uk/defra>
- **Australia** at: <http://www.agriculture.gov.au/cats-dogs/assistance-dogs>

For guests sailing to (or stopping in) the UK, Pet Passports are required for guests from the UK and EU and Third Country Certificates are required for guests from the US and other countries outside the UK and EU.

All requirements are established by government authorities and not the Cruise Line and are subject to change without notice.

Guests must carry a copy of the documents with them onto the ship, and leave a copy with the Guest Relations Desk upon boarding.

If you choose to leave the ship at a port at which your service dog must remain onboard due to government requirements, you must make arrangements to ensure that the dog is cared for. Our ships are not required to provide food or care for your dog, nor can they be left in the stateroom unattended.

It is expected that dogs will behave properly, and not create a disruption in onboard service or pose a threat to the health and safety of our guests and crewmembers. Examples include: growling, barking excessively, initiating unsolicited contact, biting guests or crewmembers, failure to use designated relief areas, sitting on furniture, etc.

Guests are responsible for the behavior or damage cause by their dog. A cleaning fee may be charged to your shipboard account. Dogs that do not behave properly, create a disruption, or pose a safety or health threat may be removed from the ship along with their owner at the guest's expense.

***Please sign this acknowledgement form and present it at the pier along with your service animal documents as well as any required health documents.***

Guest Signature: \_\_\_\_\_